



Privacy policy

Who we are

Tolpuddle Old Chapel Trust collects, uses and is responsible for certain personal information about you. This is regulated under the General Data Protection Regulation (GDPR) and we are responsible as 'controller' of that personal information.

How we use your personal information

When you use any of our services, we will collect and process your personal information.

Keeping your personal information secure

This will be stored and will only be accessible to those who require it in the provision of those services. We have security measures in place to prevent personal information from being accidentally lost, used or accessed in an unauthorised way.

If there is a suspected data security breach, we will notify you and any applicable regulator.

Sharing of personal information

We will not share your personal information with any other third party except where it is a necessary part of our activities (e.g. taking payment) or we are required to do so by law.

In processing any order from you we may send your details to and also use information from credit reference and fraud prevention agencies.

Your rights

Under GDPR you have a number of important rights. These include:

- The right to request a copy of the information we hold about you
- The right to correct inaccurate or incomplete data we hold about you
- In certain circumstances the right to ask that the data we hold about you is erased from our records
- Where certain conditions apply, the right to restrict the processing of your data
- The right to have the data we hold about you transferred to another organisation
- The right to object to certain types of processing such as direct marketing
- The right to object to automated processing, including profiling
- In the event that we refuse your request under rights of access, you will be provided with a reason why

For further information on each of those rights you can visit the Information Commissioner's Office at ico.org.uk.

If you would like to exercise any of those rights, please contact us.

Mailing list

If you register to join our mailing list, we require an active personal email address.

We use a third-party provider, MailChimp, to provide news about TOCT services.

For more information, please refer to Mailchimp's privacy notice. You may unsubscribe at any time by clicking the unsubscribe link in the email.

Tickets and memberships

Your address will be used to validate your payment method when purchasing from TOCT and, in some instances, to contact you further by post regarding your purchase. We may use anonymised elements of this data (e.g. postcodes) for audience analysis and planning purposes.

Your email address will be used to send you confirmation of your purchase. We may contact you further by email regarding your purchase or to ask for feedback on our products and services.

Our online payment system is provided by PayPal. Your data will be stored on our secure system provided by them for a maximum of 7 years. For more information, please refer to PayPal's privacy notice.

Cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use Google Analytics for our primary traffic log to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system. Please refer to Google's privacy notice.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

How to contact us

Please contact us if you have any questions about this privacy notice or the information we hold about you:

The Chair

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Dorchester, Dorset
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